

QUALITY POLICY

SARAWAK CABLE BERHAD is committed to achieve continual improvement of the Quality Management System and the commitment to satisfy applicable requirements through:

- Stakeholders' satisfaction;
- Quality services; and
- On-time Delivery.

We shall work as a team to constantly maintain and continually improve our quality management system by using ISO 9001: 2015 Quality Management System as a management tool.

QUALITY OBJECTIVES

The Management and staff shall strive to achieve the following quality objectives:

By measuring the customer survey, non-conformance report and management review in order to achieve the following:

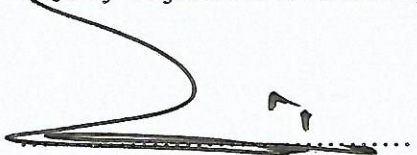
- Ensure that 100% rectification of reported defects within stipulated time given by the customer.
- Ensure that all 100% reported defects are documented, communicated and updated.
- Providing customers' confidence by providing and delivering good quality products and services by responding to customers' enquiry within 24 hours in any working days.

The above measurement can be achieved by conducting the internal audit and management review to make sure the all the stakeholders are provided and delivered with good quality of products and services. The Quality Objectives shall be measurable and consistent with the Quality Policy. Each Department shall have its Quality Objectives.

The organization shall ensure the documented information and quality management system are updated on an on-going basis.

Reference Document

Quality Objectives of each Department:



AARON TOH CHEE CHING
MANAGING DIRECTOR

DATE: 1 April 2016